



Ergon Refining, Inc.

An ISO 9001:2000 Certified Company

September 17, 2008

Ergon Customer and Contact

Dear Ergon Customer:

The new European Commission Regulation titled REACH (Regulation, Evaluation and Authorization of Chemicals), which went into force June 1, 2007 will impact all importers of substances into the EU. The pre-registration period will be from June 1, 2008 until November 30, 2008. The timeline for full registration after November 30, 2008 will depend on import tonnage.

Ergon is pleased to inform its customers that all naphthenic and paraffinic base oil products along with waxes, resin, and applicable asphalt products will be registered to the REACH standard. The preparation for pre-registration is currently underway working toward full registration as the timeline requires and Ergon fully expects to meet all requirements for registration as outlined in the regulation.

This project is being managed through Ergon Refining, Inc. Product Services Department and Ergon Europe MEA. I will be the direct contact for REACH and can be reached at 601-630-8314 or jimmy.rasco@ergon.com for any further REACH questions.

Ergon appreciates your patience and trust to get this project completed and considers this to be part of our commitment of service to you.

Sincerely,

Jimmy M. Rasco
Vice-President Product Services
Ergon Refining, Inc.